



DEPARTMENT OF HUMAN ASSISTANCE

2025 CALENDAR YEAR IN REVIEW

The Department of Human Assistance (DHA) helps Sacramento County residents meet basic needs and move toward self-sufficiency by providing a wide range of resources including public benefits, employment services, housing support, veteran services and community outreach. By partnering with trusted local organizations and by strengthening access to essential services, DHA strives to build a stronger, healthier, and more resilient community for all residents. This Year in Review reflects DHA services and program activity for the 2025 calendar year, January 1 through December 31, 2025.

PUBLIC ASSISTANCE PROGRAMS AT-A-GLANCE

Individuals Served by Major Programs

 660,680 Medi-Cal individuals served	 359,271 CalFresh individuals served	 104,012 CalWORKs individuals served	 5,710 General Assistance individuals served
---	---	--	---

Note: program counts may include individuals served by more than one program

OVER \$1 BILLION IN BENEFITS ISSUED

Programs Delivering the Highest Benefit Amounts

CalFresh		\$606.64M
CalWORKs		\$289.34M
Adoption Assistance		\$79.33M
Foster Care		\$51.12M
Cash Assistance Program for Immigrants (CAPI)		\$32.07M
General Assistance (GA)		\$5.30M

ACCESS TO SERVICES

These figures reflect service activity across DHA and how individuals and families access essential services through phone assistance, in-person support and application processing.



672,034

Service Center Calls
answered



632,171

In-Person
visits



249,765

Applications
received

APPLICATION TIMELINESS



Why This Matters

Timely application processing helps eligible households get food, cash aid and other supports without delay.

97% of CalWORKs and CalFresh applications were processed within required timeframes

EMPLOYMENT SERVICES



Employment Services helps customers prepare for work, connect with employers, build job-search skills, and move toward long-term employment and self-sufficiency.

91

Employers
participated in Job Talk

119

Welfare-to-Work
subsidized placements

1,380+

Job Club
customers enrolled

368

Employment
customers obtained jobs

PATHWAYS TO STABILITY

Housing, family support, wellness, and home visiting help residents overcome barriers and build greater stability.

HSP

Housing Support Program

Helps CalWORKs families find and maintain stable housing

\$2.1M

HSP
payments

267

families
served

143

housed

80

connected to
emergency
services

HDAP

Housing and Disability Advocacy Program

Supports individuals experiencing and at risk of homelessness

\$101K

housing &
emergency
payments

26

individuals
served

9

moved into
permanent
housing

\$984K

shelter
payments

154

individuals
served at
shelters

FS

Family Stabilization

Supports CalWORKs families in
Welfare-to-Work facing a crisis or
barriers to employment.

134

families served

HVP

Home Visiting Program

Supports pregnant and parenting
CalWORKs families and healthy child
development.

30

individuals served

CWP

CalWORKs Wellness Program

Helps reduce mental health barriers to
employment for CalWORKs
participants.

497

individuals served

COMMUNITY SUPPORT

DHA provides vital community support to individuals and families by offering resources and connections that strengthen and promote long-term stability.

KIDS

139,005

Diapers Distributed

2,746 children • 2,037 families

EVENTS

40

Community Outreach

programs & partners

CARE

9,375

Child Care

households served

PAID

\$33.7M+

Child Care Payments

to providers

VETERAN SERVICES

One Team. One Mission. Serving Veterans.

DHA Veteran Services helps veterans and their families navigate claims and connect with benefits they may be eligible to receive.



13,000

veterans assisted

4,435

new claims filed with the U.S.
Dept. of Veterans Affairs

\$9.1M

recurring VA awards

\$11.5M

retroactive payments

PARTNERSHIPS

DHA collaborates with trusted local organizations across Sacramento County to connect residents with coordinated support and expand access to services.

SAFETY & WELL-BEING

Domestic violence & family safety
Mental & behavioral health
Substance use treatment & recovery

FOOD & BASIC NEEDS

Food banks & hunger relief
Community-based nonprofits
Social service agencies

HOUSING NETWORK

Homeless services & shelters
Housing & supportive housing organizations

WORKFORCE CONNECTIONS

Employment & workforce development providers

HOW TO CONNECT WITH DHA

Staying connected with DHA is easy and convenient. Residents can choose the method that works best for them.

ONLINE

BenefitsCal.com

Apply, upload documents, view case status, report changes and renew benefits.

PHONE

1 (800) 560-0976

Apply, obtain general information, or ask case-related questions.

IN-PERSON

DHA Office Locations

Find current locations and office information at
 ha.saccounty.gov.

ACCESSIBILITY

TTY/TDD: 711 or (800) 855-7100

Reasonable accommodation is available for people who need extra help accessing services.